



# Cancellation of Service

Protea Account (Office use only)

--

Tel: 012 804 1039

Email: info@proteametering.co.za

Fax: 012 804 0105

Fax: 086 610 5089

www.proteametering.co.za

Physical Address: 80 Rauch Avenue, Georgeville, Pretoria

Postal Address: P.O. Box 1785,

Reg 2001/016660/07      VAT 4860168527

- Please complete and sign this cancellation form
- Partially completed forms will not be accepted and may result in utilities supply not being disconnected.

## Part A - Personal Particulars

Protea Metering Account Number											
First full name(s)								Initials		Title	
Surname											
Identity / Passport Number								Please tick		<input type="checkbox"/> Owner <input type="checkbox"/> Tenant	
Postal Address											
Email Address											
Tel Number						Cell Number					
Future residential address											

## Part B - Account and Premises Particulars

Complex / Flat Name										Unit Number	
Street Name										Street Number	
Suburb										Province	
Date of Disconnection											

## Part C - Reference References (relative or friend not residing with you)

Name & Surname								Relationship			
Residential Address											
Tel Number						Cell Number					

## Part D - Deposit refund Please allow 3 weeks for refund

Bank						Branch					
Account						Branch code					
Account type						<input type="checkbox"/> Cheque <input type="checkbox"/> Saving			Bank Accounts Name		

## Part E - I hereby acknowledge and accept

- That the information on this cancellation form is true and correct.
- I accept the conditions set out in the by-laws and regulations for the control of electricity and water, as amended from time to time.
- I accept in the event of a dispute with the invoice received, the client is not entitled to defer payment, and must continue to settle the due charges in full while the matter is being investigated.
- I accept that I am responsible for cancelling my debit order/stop order.
- Deposits are refunded 3 weeks after the termination date.
- I accept liability for any outstanding amount in respect of the premises in Part B above and I shall pay such amount within 3 days after date of final invoice.
- The reading of the electricity or water meter shall be proof of the consumption on the premises unless proven by factual information.
- I declare that I will not be exempt from settling my account if I have not received it.
- I accept liability for any tracing costs and/or legal costs incurred owing to my default.
- I accept should there be any tampering or attempted tampering of the meter, a penalty will be charged at the rate set out in the bylaws of the relevant city council.
- I accept liability for consumption on the premises until the date on which Protea Metering receives a notice of cancellation of services from me, which notice must be received 48 hours before cancellation of services.  
Interest in arrears - Water & sanitation - Assessment rates and refuse removal - Sundry levies - Electricity
- I accept the address set out in Part A above as my domicilium citandi et executandi, if another address is desired, please provide it below the signature.

Signature	Date
-----------	------